



Terms & Conditions

Effective date: October 1, 2025

1) Definitions

“Company,” “we,” “our,” and “us” mean AMDG Travel, LLC. “You,” “traveler,” and “pilgrim” mean the trip participant. “Tour” or “Pilgrimage” means the complete travel program you purchase from us, including any optional extensions. “Supplier(s)” include airlines, hotels, motor-coach companies, guides, cruise lines, DMCs, and other vendors.

2) Pricing & Inclusions/Exclusions

What’s included (as listed on your specific itinerary): lodging, breakfasts (and other meals if specified), ground transportation, guiding, admissions, and group spiritual programming (when applicable).

Not included unless explicitly stated: airfare, airline baggage fees, seat selection, passport/visa fees, vaccinations, personal expenses, beverages, laundry, tips (unless stated), travel insurance, and anything “not listed as included.”

Price basis: All prices are in U.S. dollars and are based on double occupancy and current exchange rates, taxes, and supplier costs. We reserve the right to adjust the price for significant increases in taxes, fuel, exchange rates, or supplier costs. If a surcharge exceeds 10% of the tour price, you may cancel for a full refund of amounts paid to AMDG Travel within 7 days of notice.

3) Deposits, Payments & Late Balance

Payments are due as set forth on the registration page for your specific pilgrimage. A non-refundable deposit (amount shown on the registration page) is required to hold your space. Final payment is due by the date listed on the registration page and/or your invoice (typically 90 days prior to departure). Reservations made after the final payment date require payment in full at booking. Late balances may incur a late fee and/or result in cancellation of your place per the schedule in Section 6.

4) Rooming & Single Supplement

Tour prices are based on double occupancy. If you request a roommate, we will try to match you, but we cannot guarantee success. If we cannot confirm a roommate by the final-payment date, or

if your roommate cancels, the single-room supplement will apply. Triple rooms may be limited and typically consist of a double/twin room with a rollaway.

5) Itinerary Flexibility & Substitutions

Pilgrimage involves variables. Local religious or national holidays, liturgical schedules, weather, strikes, traffic, capacity limits, or other events may require changes to the order of visits, timing, or omission of certain sites. We may substitute comparable hotels, routes, or services when necessary. We will make every reasonable effort to deliver the overall experience described.

6) Cancellations & Refunds (Traveler)

All cancellations must be **submitted in writing** (email is acceptable). Unless otherwise stated on your specific trip page, the following apply to amounts paid to AMDG Travel:

- **Before final payment due date:** forfeit deposit.
 - **From final payment due date to 31 days prior:** 50% of the tour price is non-refundable.
 - **30–0 days prior or no-show:** 100% non-refundable.
- If you purchased travel insurance, you may be able to file a claim for covered reasons (see Section 9). Refunds, if any, are issued to the original form of payment.

7) Cancellations & Significant Changes (Company)

We may cancel a tour for reasons including but not limited to: insufficient enrollment, force-majeure events, government actions, or supplier failure. If we cancel, you will receive a full refund of amounts paid to AMDG Travel, LLC, less any non-recoverable supplier amounts we have already paid on your behalf (*we will provide documentation*). This shall be your sole remedy. We are not responsible for costs outside the tour (e.g., airfare not purchased through us, visas, or other personal arrangements).

8) Air Arrangements

If airfare is not included, you are responsible for arriving/departing as specified. We are not liable for flight delays, schedule changes, missed connections, or baggage issues. If you book your own flights, do not purchase non-refundable tickets until the tour is confirmed to operate. If you purchase flights through us or our partners, airline contracts of carriage govern your rights.

9) Travel Insurance (Strongly Recommended)

We strongly recommend comprehensive travel insurance (trip cancellation/interruption, medical, and emergency evacuation). We may recommend a preferred provider; however, you may purchase any policy you wish. Insurance is a contract between you and the insurer; claims must be filed directly with the insurer per its rules and deadlines.

10) Health, Fitness & Special Needs

By registering, you certify that you are physically and mentally able to participate in a group pilgrimage with moderate walking, uneven surfaces, stairs, and varying weather. Many historic churches and old-town centers are not ADA-compliant. We will reasonably accommodate special requests when possible but cannot guarantee specific medical, dietary, or mobility accommodations. You are responsible for bringing and managing any necessary medications and devices.

11) Passports, Visas & Entry Requirements

You are responsible for possessing a valid passport (with the required validity beyond return date), visas (if applicable), and compliance with all entry/health regulations of the countries visited. Failure to comply is not grounds for a refund. We are not responsible for decisions of immigration or security authorities.

12) Code of Conduct & Faith Context

AMDG Travel pilgrimages often include Mass, prayer, and visits to sacred sites. Out of respect for hosts and fellow pilgrims, you agree to modest dress where required, punctuality, and courteous behavior. We reserve the right to remove a participant from some or all portions of the tour—without refund—if that person's conduct is unsafe, unlawful, or materially disruptive to the group or the spiritual nature of the program.

13) Baggage

Baggage allowances and fees are set by airlines. You are responsible for keeping valuables with you. We are not responsible for loss, theft, or damage to baggage or personal items. Consider insurance coverage for baggage and personal effects.

14) Tips/Gratuities & Donations

When tips are included, this will be stated on your itinerary. When not included, customary gratuities for guides, drivers, and hotel staff are at your discretion. Donations at churches or shrines are voluntary unless otherwise specified by the local host.

15) Supplier Responsibility & Limitation of Liability

We arrange services with independent Suppliers who are not our employees or agents and who operate under their own terms. We are not liable for any act, error, omission, negligence, or default of any Supplier or third party. To the fullest extent permitted by law, our maximum liability shall not exceed the amount you have paid to AMDG Travel for the specific tour giving rise to the claim.

16) Assumption of Risk & Release

Travel—especially international and pilgrimage travel—carries inherent risks, including illness, injury, property loss, strikes, schedule changes, acts of God, terrorism, unrest, and governmental actions. By participating, you assume these risks and release and hold harmless AMDG Travel, LLC, its officers, employees, and representatives from claims arising from such risks except to the extent caused by our gross negligence or willful misconduct.

17) Force Majeure

We are not liable for failure or delay in performing our obligations when caused by events beyond our reasonable control, including but not limited to acts of God, natural disasters, epidemics, public-health emergencies, strikes, labor disputes, war, terrorism, civil commotion, government actions, power failures, or severe weather.

18) Photos, Video & Testimonials

You grant AMDG Travel a royalty-free license to use photos, video, or testimonials (“media”) taken during the tour that include your likeness for promotional purposes, unless you opt out in writing before departure. If you choose to opt out, you must provide two (2) current photographs of yourself so that we may identify you in said media.

19) Privacy

We collect and share only the personal data necessary to operate the tour and comply with laws and regulations (e.g., with airlines, hotels, insurance partners, and local operators). We safeguard data using reasonable administrative, technical, and physical measures. See our Privacy Policy for details.

20) Complaints & Claims

Please notify your tour leader immediately of any issues so we can assist you in real time. Written post-tour complaints must be received within 30 days of the tour’s end. Failure to notify us in a timely manner may affect our ability to investigate and resolve your concern.

21) Governing Law; Dispute Resolution

These Terms are governed by the laws of the State of Maryland (without regard to conflicts-of-law rules). Any dispute shall be resolved in the state or federal courts located in Maryland, and you consent to jurisdiction there. *Optional:* By registering, the parties agree first to attempt good-faith mediation in Maryland prior to litigation.

22) Eligibility & Minors

Participants must be 18+ unless traveling with a parent/guardian who assumes full responsibility and signs all required forms. Some activities or rooms may require adults only.

23) Entire Agreement & Updates

These Terms, together with your itinerary, invoice, and any signed waivers, form the entire agreement between you and AMDG Travel. We may update these Terms from time to time; the version in effect on the date you make final payment applies to your booking.

Traveler Acknowledgment

By registering and/or making payment, you confirm that you have read, understood, and agree to these Terms & Conditions, including the itinerary flexibility, cancellation policies, and assumption of risk.